

Guide For Personal Injury Claimants



Message from InjuriesBoard.ie

Dear Reader,

If you've just received this leaflet, it is likely that you have been the victim of an accident. This can be a difficult and stressful time and on behalf of InjuriesBoard.ie, I wish you well on your journey to recovery.

It may be that your injury was caused by another party and that you need to seek compensation. In this event such claims must be made through InjuriesBoard.ie.

The Board is the Government body established to deliver fair and independent awards for victims of motor, workplace or public place accidents. Claims that previously would have taken up to three years to resolve are assessed by the Board within 9 months and without the stress of a legal process.

Whether you are making a claim or not, you may find the health and well-being section of our website helpful (www.injuriesboard.ie).

Patricia Byron,
Chief Executive

Email: enquiries@injuriesboard.ie

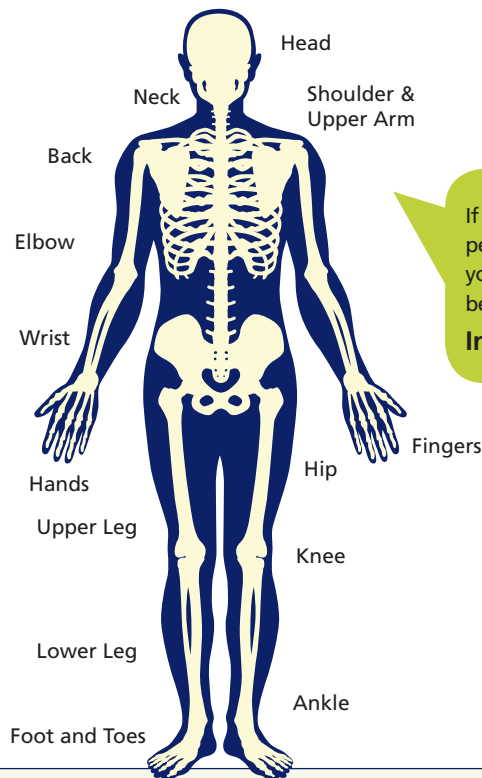
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Injuries
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If you need to make a personal injury claim, your application must be made through **InjuriesBoard.ie**

What claims are considered by InjuriesBoard.ie?

InjuriesBoard.ie assesses personal injury claims arising from motor, workplace or public place accidents. By law, **all personal injury claims must be made through InjuriesBoard.ie**, unless settled directly between the parties.

Can I submit the claim myself?

Yes. Simply submit your Application and a report from your treating doctor – by post or online and pay a refundable fee of €45. The process is efficient, user friendly and entirely confidential.

A Claimant, who decides to appoint a solicitor or other professional to submit the Application, should be aware that any costs arising are generally not recoverable although each case is individually reviewed; however claims that are processed directly or through a solicitor receive the same level of compensation. The InjuriesBoard.ie process is not an adversarial legal process. Representations are not permitted from any party in relation to the process/award evaluation at any stage.

What if the insurance company wants to settle the claim early?

As a Claimant you have the option of accepting or rejecting an early settlement offer. If you agree to an early settlement the matter is resolved directly between you and the Respondent (the person against whom you are making a claim) or more often, their insurance company. Before agreeing to a settlement we recommend you consider whether the full impact of your injury is known at that time i.e. is a prognosis available? If not you can proceed with a formal Application to the Board.

The InjuriesBoard.ie Process

I want to submit a claim. What are the steps?

1. Notify InjuriesBoard.ie by phone, email or post.
2. Complete and submit an Application form (Form A – available online or via post), enclose a Medical Report (Form B) completed by your treating doctor, and enclose a €45 fee. The Service Centre is open from 8am to 8pm to assist.
3. InjuriesBoard.ie will copy your claim details to the Respondent/insurance company.
4. InjuriesBoard.ie may arrange independent medical examination/s (at no cost to you as a Claimant) and seek details of any out of pocket expenses, loss of earnings etc.
5. InjuriesBoard.ie assessors make a formal award and notify both the Claimant and Respondent.
6. If both sides accept, we issue a legally enforceable Order to Pay which is discharged by the Respondent.
7. Alternatively the Board will issue a formal Authorisation which permits the Claimant to pursue this matter through the Courts. It must however be noted that both the Board and the Courts must have "due regard" to the same award levels as summarised in the Book of Quantum (www.injuriesboard.ie/eng/Estimator/).